

# **SHURCO** *QUALITY YOU CAN COUNT ON.*

Shurco™ warrants<sup>1</sup> all new products and systems to be free from defects in materials and workmanship for a period of 90 days after delivery, with additional coverage as follows:



- 4500HD Series Arms
- Shur-Lok® E-Series Arms



- Tarp Gearmotors<sup>2</sup>
- Steel Framework on SWAT® and WasteWarrior™ Gantry Systems



- DiamondCore™ Tarps



- Super Duty Shur-Lok® Tarps
- ShurLink™ Electronic Components
- Hydraulic Valving, Cylinders, & Power Units
- Internal Axle Spring on Pull-Style and Spring-Loaded Systems

1. This warranty applies only to the original end-user, is non-transferable, and is valid solely for products installed in accordance with applicable installation instructions and used for their intended purpose; the warranty is void if the product or any component is modified, and does not cover damage resulting from improper installation, operation, or abuse.
2. This warranty is valid only for gearmotors installed with genuine Shurco control system components; the warranty is void if the motor or gearbox is modified, opened, or otherwise tampered with.
3. All warranty requests must be approved by a Shurco Representative. Additional information or documentation may be required. Ask a Customer Service Representative for [more details](#).

# Shurco Limited Warranty

**Coverage** – Shurco warrants all new Products to be free from defects in materials and workmanship for 90 days after delivery to the original end-user purchaser (“Buyer”), when properly installed and used for their intended purpose. This warranty applies only to the Buyer and is non-transferable. Used, refurbished, reconditioned, or rebuilt Products carry no warranty. This warranty does not cover normal wear and tear. Warranty terms are subject to change.

**Returns** – Warranty returns require a Return Merchandise Authorization (RMA) from Shurco Customer Service. Products must be returned freight-paid by Shurco using the call tag issued with the RMA. Returns without an RMA or any C.O.D. shipments will be refused. Shurco will not pay storage charges prior to pick-up.

**Warrantable Claims** – If Shurco determines, in its sole discretion, that a returned Product is defective in material or workmanship, Shurco will, at its discretion, repair or replace the Product with a current model of equivalent functionality. Labor costs not incurred at Shurco facilities, including installation of repaired or replacement Products, are not covered.

**Non-Warrantable Claims** – If a returned Product is found non-warrantable, Shurco will notify Buyer for authorization to repair or replace the Product at Buyer’s sole expense, and no non-warrantable Product will be repaired, replaced, or returned without advance payment authorization.

**Warranty Disclaimer** – TO THE MAXIMUM EXTENT PERMITTED BY LAW, this limited warranty is the Buyer’s exclusive remedy and is in lieu of all other warranties, express or implied, including warranties of merchantability, fitness for a particular purpose, non-infringement, or any arising from course of dealing, performance, or trade usage. This warranty does not extend to third parties and may not be transferred.

**Limitation of Liability** – Shurco is not liable for consequential, incidental, indirect, exemplary, or special damages (including lost profits), regardless of theory, even if foreseeable. Shurco’s total liability for any claim will not exceed the amount paid by Buyer for the Product giving rise to the claim, and multiple claims will not increase this limit.